

Water Quality Management Policy

1. PURPOSE

Ontario Clean Water Agency (OCWA) on behalf of the Municipality of Southwest Middlesex is committed to supplying a safe, consistent drinking water supply while maintaining strict adherence to all applicable legislative and regulatory requirements. We strive to achieve these goals through the implementation of a management system comprised of policies, procedures, instructions and forms that demonstrate risk-based treatment process, evaluation, staff competency, open communication, workplace safety and appropriate contingency/emergency response procedures.

2. SCOPE

Together the Municipality of Southwest Middlesex and Ontario Clean Water Agency (OCWA) are committed to:

- a. Managing and operating the drinking water systems in a responsible manner in accordance with documented quality management policies and procedures required by the Province of Ontario's Drinking Water Quality Management Standard (DWQMS).
- b. Providing the customer with clean, safe drinking water.
- c. Maintaining and continually improving the quality management system.
- d. Complying with applicable regulations and legislation.

3. GENERAL

The Municipality of Southwest Middlesex and the operating authority, Ontario Clean Water Agency are committed to accomplishing our goals through the dedication, support and participation of all and through the maintenance and continual improvement of the Quality Management Systems.