



March 25, 2020

RE: COVID-19 – Message from Council and Administration

At the March 18, 2020 Emergency meeting of Southwest Middlesex Council, staff were directed NOT to apply interest and penalties to outstanding water, property tax, or dog tag accounts until 30 days following the end of the state of emergency.

What this means for our residents is, if COVID-19 has impacted the earnings in your household, Council is reassuring you that you will not be penalized for not paying your water/tax/dog tag invoices immediately.

Once the state of emergency has been lifted, you will have one month to catch up on the outstanding invoices until the regular practice of applying interest and penalty will be resumed.

While the municipal office is closed, we will be continuing to check the mail and drop box should any payments come in, and we continue to take payments online through most banking institutions.

Please do not place cash in the drop box.

Please contact the office with any questions at:

519-287-2015 or info@southwestmiddlesex.ca

Thank you, and stay safe.
Council and Staff.