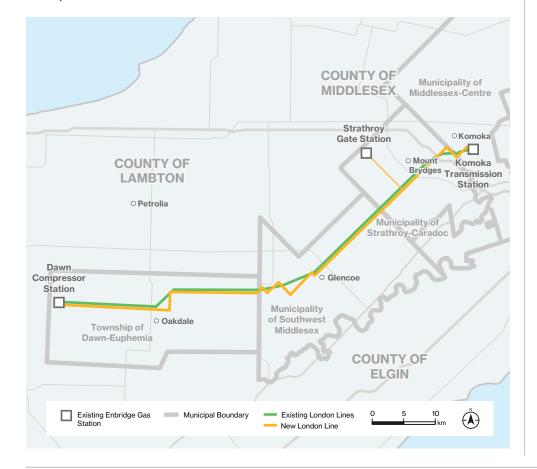


# Welcome to the first edition of the Enbridge Gas London Lines Replacement Project newsletter!

Construction has started and our crews are working hard in your community. Keeping your health and safety top of mind during the COVID-19 pandemic is a priority. We've done this by implementing COVID-19 safety protocols at our construction site in accordance with the guidance of public health officials and government authorities.

The new pipeline we're building will be constructed with care, thoughtful planning, environmental stewardship, and safe, well-established, best practices.



### Keeping you safe

Safety is a core value at Enbridge Gas—it's because of this that we are committed to ensuring everyone's safety while construction progresses throughout the weeks and months ahead. You can have peace of mind knowing our pipelines and facilities are monitored 24 hours a day, seven days a week. We adhere to strict safety standards to ensure that you, your family, your community and our employees are safe throughout the duration of the project.

### Who we are

Enbridge Gas is Canada's largest natural gas storage, transmission and distribution company based in Ontario. We have a rich history of more than 170 years of providing safe and reliable natural gas service to about 75 percent of homes in Ontario.

We are owned by Enbridge Inc., a Canadian-based leader in energy transportation and distribution. We are heavily invested in Ontario—with thousands of employees across the province, we live, work, and contribute to the community alongside you, including millions of dollars to support charitable and not-for-profit organizations.

## Not connected to natural gas? Get connected.

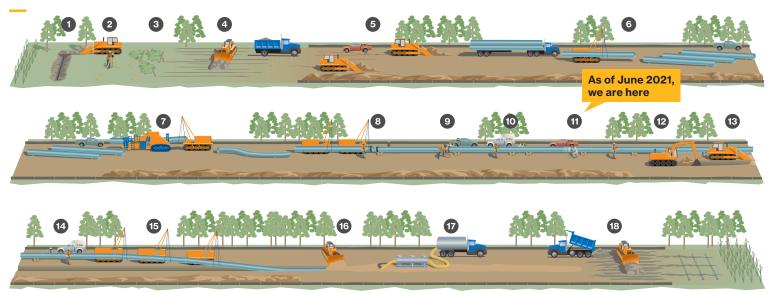
If you are not connected to the natural gas distribution system and are interested in doing so—here's how:

Please contact 1-866-772-1045 or visit uniongas.com/switchtogas to submit an inquiry. A representative from Enbridge Gas will contact you in approximately three to six weeks.

If your address is within the scope of the project, your new natural gas connection can be scheduled after project construction is complete.



### Constructing an Enbridge Gas pipeline



- 1. Pre-construction tiling
- 2. Surveying and staking
- 3. Clearing
- 4. Right-of-way topsoil stripping
- 5. Front-end grading
- 6. Stringing pipe
- 7. Field bending pipe
- 8. Lining-up pipe
- 9. Welding process
- **10.** X-ray or ultrasonic inspection, weld repair
- 11. Field coating
- **12.** Digging the trench
- **13.** Padding trench bottom
- **14.** Final inspection and coating repair
- 15. Lowering pipe
- 16. Backfilling
- 17. Hydrostatic testing
- **18.** Site restoration and post-construction tiling



### Contact us

If you have any questions or inquiries, please contact:

#### **Natasha Carr**

Enbridge Gas Community Liaison

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Email: natasha.carr@enbridge.com

For additional project updates: enbridgegas.com/about-us