



AQUATICS GUIDE 2022



Pool Address:
138 North St, Glencoe, ON

Municipal Office Phone:
519-287-2015

OUR MISSION IS TO PROVIDE LEADERSHIP, KNOWLEDGE AND AWARENESS OF THE AQUATIC PROGRAMS OFFERED AT THE SOUTHWEST MIDDLESEX POOL. THIS FACILITY STRIVES TO CONTINUE TO WORK HAND-IN-HAND WITH COMMUNITY MEMBERS AND THE MUNICIPALITY TO RESPOND TO THE NEEDS OF OUR DEDICATED PUBLIC. WE ARE CONTINUALLY STRIVING TO DO OUR BEST TO MAKE YOUR VISIT TO THE SOUTHWEST MIDDLESEX POOL SOMETHING SPECIAL!

GENERAL INFORMATION



COME JOIN
US THIS
SUMMER!

Opening Dates:

The **Splash Pad** will open for community use on June 6th, 2022. Please refer to the website and social media pages for more splash pad and pool announcements.

The **Pool** officially opens for programming on June 6th, 2022 and will close September 1st.

Early Registration:

Save 10% by registering early via BookKing or by completing registration at the SWM Office. Please call 519-287-2015 if you have any issues. Refer to the SWM website and Facebook page for more information. Early registration will begin **May 24th** at 8:30am and will close **May 26th** at 4:30pm.

Registration:

Please register on our new booking software BookKing or at the front desk of the pool starting June 6th. However, the pool staff and pool office will have limited availability starting July 2th-August 28th from 9:00am-12:00pm and 5:00-6:30pm as they are teaching swim lessons. Thank you for your patience and understanding.

BookKing:



SCAN ME

Try out new Recreation Software. Create a profile and/or view course calendar to see what programs are available.

<https://app.bookking.ca/southwestmiddlesexpub/>

Glencoe Pool Dates to Remember!

May 24-26

Early Registration

Monday June 6

Splash Pad Opens

Monday June 6

Pool Opens - Free Public Swims
Evening and Weekend Programs available

Friday July 1

Canada Day
Free Public Swims Sponsored by **Tim Hortons**

Monday July 2

Full Programming & Session #1 Begins

July 15-17

Tartan Days
Free Swims sponsored by the Glencoe Agricultural Society. Stay Tuned!

Saturday July 16

Glencoe Gators Swim Meet!

Monday July 18

Session #2 Begins

Monday August 1

Session #3 Begins

Monday August 15

Session #4 Begins

Monday August 29

Schedule Changes
Afternoon & Evening Programs available

Thursday September 1

Last Day for Pool Programming
Free Public Swim!

September

Splash Pad Close Date TBD in September

Check the course calendar on BookKing for up to date information on programs, free swims, etc!

Free Swims: More Free Swim Dates will be announced via social media, BookKing, and our website. We will update the important pool dates accordingly.

2022 SWIMMING POOL RATES		
	Regular Price	Early Registration Price
REGULAR LESSONS		
Swim Preschool Classes	\$50.00	\$45.00
Swim Kids -Level 1, 2, 3, 4	\$72.00	\$65.00
Swim Kids -Level 5, 6	\$72.00	\$65.00
Swim Kids -Level 7, 8, 9, 10	\$84.00	\$76.00
Bronze Star	\$84.00	\$76.00
Bronze Medallion	\$170.00	\$153.00
Bronze Cross	\$170.00	\$153.00
PRIVATE LESSONS		
1/2 Hour	\$116.00	\$105.00
1/2 Hour Semi Private (per child)	\$106.00	\$95.00
Drop In Lessons (Aug 30-Sept 3 Only)	\$16.00/30minutes	n/a
Special Needs	\$80.00	\$72.00
Recreational Swim Team		
Per Participant	\$62.00	\$53.00
Family Rate (3+ children)	\$120.00	\$100.00
Passes		
Single Season Pass	\$80.00	\$72.00
Family Season Pass	\$170.00	\$156.00
Aqua-fit Monthly Pass	\$80.00	\$72.00
Daily Admission		
Aqua-Fit or Lane Swim	\$5.00	
Public Swim		
Children (12 & Under)	\$ 2.00	
Youth & Adults (12-64)	\$ 3.00	
Seniors (65+)	\$ 2.00	
Family Rate (2 adults + up to 4 children)	\$ 7.00	
Swimming Pool Rental		
\$85 .00 per hour which includes 2 lifeguards. Any additional Lifeguards will be charged at a rate of an additional \$25.00.		

BookKing

<https://app.booking.ca/southwestmiddlesexpub/>



SCAN ME

How do I register for a Course?

1. Click on "Courses" in the menu at the top of the screen.
2. Select a "Season" you wish to view offered courses.
3. Optionally you may click the "Available Courses Only" checkbox to only view courses that you can immediately enroll into online.
4. Click on a "Course Subcategory" within the "Course Category" Tree to view offered courses..
5. Click on the "View Details" button to view course details..
6. Click the "Register Now" button to enroll in the course. If your account has family members added the "Participant Selection" screen will be displayed (otherwise the "Shopping Cart" screen is displayed). Select the participant name(s) from your account that you wish to enroll into the selected course and click the "Continue" button. If a "Register Now" button is not clickable; this course is not currently available for internet registration or you have already added this course to your "Shopping Cart" or you (and all your family members) are already registered in this course..
7. To register for additional courses, click on "Keep Shopping" button from the "Shopping Cart" screen or click the "Process Payment" button to proceed to the "Process Payment" screen to complete your registration purchase. You may have to agree to "Terms of Service" documents before proceeding to payment..
8. Once you have successfully completed the payment transaction a receipt will be displayed with complete details about the course registrations you have made and a confirmation email will be sent to you..

How do I withdraw from a Course?

To withdraw from a Courses please contact us for assistance.

How do I get added to a course waitlist?

To be added to a course waitlist please contact us for assistance.

How do I view my course session times?

You can view all course session times by clicking on "Calendars" in the menu at the top of the screen and then clicking on the "Course Calendar" link. To view your own personal course session times click on "Calendars" in the menu at the top of the screen and then click the "Personal Calendar" link. You can also view your course session times by viewing your enrollment receipt by logging on to your account, clicking on "My Account" in the menu at the top of the screen and then clicking on the "History" tab and selecting the "Courses" radio button option.

If you have any issues, please email aparker@southwestmiddlesex.ca or 519-287-2015.

BookKing

How to Access the Course Calendar

Log On | FAQ



Home Courses Facilities **Calendars** My Account

Welcome to Municipality of Southwest Middlesex

Public Access Website

Municipality of Southwest Middlesex is a charming small town with rural communities, full of local tastes, enchanting shops, historic and natural sites, delightful fairs and events.

Home Courses Facilities Calendars My Account

Course Calendar

View Facility Calendar

View Personal Calendar

JANUARY 2022		Course	Day	Week	Month	
Jan	28	2022	All Locations	All Categories		
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	29	30	31	1
						Southwest Middlesex Facilities - Glencoe Memorial Arena - Ice Pad 10:00AM-04:00PM Public Skating - PUBSKATE21
2	3	4	5	6	7	8
Southwest Middlesex Facilities - Glencoe Memorial Arena - Ice Pad 11:00AM-01:00PM Kids Stick and Puck - CHILDSTICKPUCK 03:00PM-05:00PM Public Skating - PUBSKATE21	Southwest Middlesex Facilities - Glencoe Memorial Arena - Ice Pad 05:00PM-06:00PM Kids Stick and Puck - CHILDSTICKPUCK 08:00PM-09:30PM Adult Pick-Up Hockey - HOCKEY-F21-2	Southwest Middlesex Facilities - Community Halls - Wardsville Masonic Lodge 09:00AM-11:30AM Wellness and Walking Group - WELL-WINTER-1	Southwest Middlesex Facilities - Community Halls - Arena Auditorium 03:00PM-04:25PM Chair/Beginner Yoga - W21-YOGA-01			
9	10	11	12	13	14	15
			Southwest			

SWIM Lesson Transition - Lifesaving Society

In 2022, Southwest Middlesex made the transition from the Red Cross Swim Programs to the Lifesaving Society. The Red Cross has decided to wind down its involvement in all swim and lifeguard programming in order to direct more attention to surging humanitarian demands in other areas. The Red encouraged its water safety delivery to transition to the Lifesaving Society Canada. The sheet below is helpful to identify what the alternative to the Red Cross Program is at the Life Saving Society.

LEARN TO SWIM PROGRAM COMPARISON BY ORGANIZATION

RED CROSS SWIM PRESCHOOL	Lifesaving Society - ONTARIO
Starfish	Parent & Tot 1 (4 mth – 1 yr)
Duck	Parent & Tot 2 (1-2 yrs)
Sea Turtle	Parent & Tot 3 Preschool A
Sea Otter	Preschool B
Salamander	Preschool C
Sunfish or Crocodile (IC)	Preschool D
Crocodile (C) Whale (IC) or (C)	Preschool E
RED CROSS SWIM KIDS	Lifesaving Society – ONTARIO
Level 1 (IC) or (C) Level 2 (IC)	Swimmer 1
Level 2 (C) Level 3 (IC)	Swimmer 2
Level 3 (C) Level 4 (IC)	Swimmer 3
Level 4 (C) Level 5 (IC) or Level 5 (C)	Swimmer 4
Level 6 (IC) or Level 6 (C) Level 7 (IC)	Swimmer 5
Level 7 (C)	Swimmer 6
Level 8 (IC) or (C)	Rookie Patrol
Level 9 (IC) or (C)	Ranger Patrol
Level 10 (IC) or (C)	Star Patrol
RED CROSS SWIM BASICS	Lifesaving Society – ONTARIO
Basics 1	Adult 101
Basics 2	Adult 201
Basics 2	Adult 301

Swim Program Conversion Chart

If you were previously in Red Cross level... Register in Lifesaving Society level...

Starfish	→	Parent & Tot 1
Duck	→	Parent & Tot 2
Sea Turtle	→	Parent & Tot 3
Sea Otter	→	Preschool 1
Salamander	→	Preschool 2
Sunfish	→	Preschool 3
Crocodile	→	Preschool 4
Whale	→	Preschool 5

POOL RULES

- ♦ Children under the age of 10 years must be directly supervised by an adult. Guardians or group leaders must directly supervise the children in their care at all times
- ♦ All swimmers must shower before entering the pool
- ♦ No food and drinks are permitted on the deck or in the facility
- ♦ All swimmers are required to obey whistle signals used by the lifeguards. Three whistles is the emergency signal to clear the pool.
- ♦ Anyone engaged in unsafe behaviour, undesirable behaviour, or using objectionable language shall be subjected to immediate ejection from the pool area.
- ♦ Change room and deck floors are slippery when wet. Please use caution. Please do not run.
- ♦ No person infected with a communicable disease or having open sores on their body shall enter the pool
- ♦ Dangerous practices are prohibited. Patrons must not run on the pool deck; climb; dive in shallow water (less than 9ft deep); dunk, push, or pull other swimmers.
- ♦ Do not dive without proper supervision by an experienced swimmer or instructor
- ♦ Outdoor footwear, clothing and strollers are NOT permitted on the pool deck.
- ♦ Anyone not toilet trained must wear water resistant swimwear to prevent contamination of the pool. Cloth or disposable diapers are not accepted.
- ♦ Personal toys (including puddle jumpers), mermaid tails, monofins, and snorkels are NOT allowed. Should you or your child need flotation support for the pool simply ask a lifeguard.
- ♦ Spitting, spouting or nose-blowing in the pool is strictly prohibited.
- ♦ Animals are not allowed in the building or pool area, with the exception of guide dogs. Guide dogs are allowed on deck, but not in the water.

Thank you and I look forward to seeing you this summer!

Sam Cormier, Aquatics Supervisor

Ashley Parker, Recreation Coordinator



SWIMMING POOL POLICIES

Program Information:

- ♦ Refer to the municipal website and BookKing for full details on the various programs and their applicable fees. Programs will run as per schedule if classes reach a required number of participants. Where participants fall below the minimum number, every effort will be made to combine lessons. Lesson times and levels available may change depending on enrollment.
- ♦ Please be on time for your lesson as instructors must start classes as scheduled.
- ♦ Classes run during rain showers but no one is allowed in the water if there is lightning and thunder.
- ♦ Please ensure that your child uses the washroom before lessons
- ♦ Guardians of children are responsible for maintaining the report card on the various swim program levels attained by the participant. Proof of successful completion is required in order for the participant to proceed to the next level.

Registration:

- ♦ Participants must be pre-registered in order to ensure that classes are filled appropriately.
- ♦ Registration must be completed in person, on BookKing, or during early registration as spaces will not be held without payment.

Payment:

- ♦ Payment in full is required on the start of lessons
- ♦ Make cheques payable to Southwest Middlesex.
- ♦ Post-dated cheques are not acceptable.
- ♦ Cheques will only be accepted for lesson registration and season passes – all other payments must be made in cash.
- ♦ N.S.F. cheque fee is \$30.00

Refunds/Cancellations:

- ♦ Refunds and cancellations may be authorized in the case of an emergency, illness, compassion or other extenuating circumstance at the discretion of the management. Original receipt showing payment in full will be required in order to process any such request.
- ♦ All refunds and/or cancellations are subject to a \$10.00 processing fee where no lessons have been taken. Cancellations after the program has begun will be pro-rated based on participation during the first half of the program.
- ♦ Cancellations are not refundable after the first half of the program.
- ♦ Public Swimming - if cancelled due to weather within the first hour, a free swim will be given to all swimmers.

Miscellaneous:

- ♦ No toys/devices other than devices available at the pool are allowed in pool area.
- ♦ Life jackets are available for use at the pool for children unable to touch the bottom of the pool. Quantities are limited. Caregiver supervision is still required at all times.
- ♦ Water wings are not a safety device but an assistive device only – we recommend life jackets which may be brought to the pool.
- ♦ Parents/caregivers must stay outside of the pool during lessons unless directed otherwise by the aquatic staff.



CAN I PLAY, TOO?

Subsidy Program Details



The Municipality of Southwest Middlesex, with the assistance of the County of Middlesex, is introducing and sponsoring a program known as “Can I Play, Too?” This subsidy program is intended to assist children from Southwest Middlesex families whose financial situation limit a child’s ability to participate in community recreation programs.

What Costs Are Covered?

1. Generally, 50% of the recreational program registration cost is the maximum subsidy.
2. Maximum subsidy per child is \$300.00 per year.
3. Maximum subsidy per family is \$900.00 per year.

What Costs Are Not Covered?

1. Uniforms
2. Equipment
3. Volunteer Fees
4. Fundraising Items, etcetera

How Does It Work?

1. Application is submitted by the individual/family to the Recreation Manager.
2. Application is reviewed in strict confidence. All information collected will be used solely for the purposes of determining eligibility for the subsidy and will be kept confidential as per the Municipal Freedom of Information and Protection of Privacy Act.
3. Application is accepted or denied.
4. If application is accepted, the cheque(s) are issued directly for Southwest Middlesex to the chosen sporting organization or community club.
5. If a child does not participate in the approved program or drops out of the program, the municipality will expect a full or pro-rated refund of the share of the program paid on behalf of the participant so that other children can benefit from the funds available.
6. If the application is denied, the applicant will be notified by the Recreation Manager.

How Do I Apply?

1. Application forms are available at the Southwest Middlesex Municipal office at 153 McKellar Street in Glencoe. Or from the municipal website (www.southwestmiddlesex.ca).
2. Application forms are to be given directly to the Recreation Manger for review or left in a sealed envelope marked “Attn: Recreation Manager” at the municipal office or at registration

SWM POOL June 6th-July 1st 2022

Time	Monday	Tuesday	Wednesday	Thursday	Friday	Time	Saturday	Sunday
1:30-3:30pm	Public Swim					12:00-1:00am	Aqua Fit/ Lane Swim	
3:30-4:30pm	Aqua Fit/ Lane Swim					1:30-3:30pm	Public Swim	
4:30-5:30pm	Aqua Fit/ Lane Swim					3:30-4:30pm	Aqua Fit/ Lane Swim	
6:00-8:00pm	Public Swim							

Notes:

*Cleaning and Sanitizing will occur between programming

*Canada Day - All Programming is FREE



SWM POOL July 2-August 28 2022

Time	Monday	Tuesday	Wednesday	Thursday	Friday	Time	Saturday	Sunday
7:45-8:45am	Aqua Fit/ Lane Swim					11:00-12:00pm	Aqua Fit/ Lane Swim	
9:00-12:00am	Swim Lessons					12:30-2:30pm	Public Swim	
12:30-2:30pm	Public Swim					2:45-3:45pm	Aqua Fit/ Lane Swim	
2:45-3:45pm	Aqua Fit/ Lane Swim					Session Dates: <ol style="list-style-type: none"> 1. Session #1 – July 4th-15th 2. Session #2 July 18th-29th 3. Session #3 – August 1st-12th 4. Session #4- August 15th-26th Note: <ul style="list-style-type: none"> • Cleaning and Sanitizing will occur between programming • The Pool will be closed July 16th for a swim meet 		
3:45-4:30pm	Swim Team	Lane Swim	Swim Team	Lane Swim	Swim Team			
5:00-6:30pm	Swim Lessons							
6:30-8:30pm	Public Swim							



SWM POOL August 29-September 1 2022

Time	Monday	Tuesday	Wednesday	Thursday
1:30-3:30pm	Public Swim			
3:45-4:30pm	Aqua Fit/Lane Swim			
4:30-6:30pm	Public Swim			

Note:

*Cleaning and Sanitizing will occur between programming

*The Pool Closes, Thursday September 1st 2022. The splash pad will remain open throughout September weather permitting.



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